

Pre-enrolment user manual

Before You Start:

To make sure your enrolment goes smoothly, please take a moment to answer these quick questions:

- 1. Changing Your Phone Number? If so, note the new number here.
- 2. Removing Existing Numbers? Let us know if you want us to delete all your current numbers and add new ones.
- 3. Adding New Numbers? If you want to add more numbers to your account, confirm if you want to keep the existing ones.

Important: To ensure accuracy, please provide your full name and surname.

Step 1: Access the Registration Page

Click the link that says, "Tenant Registration." This will take you directly to our website for enrolment.

Step 2: Choose Your Registration Type

You'll see two options:

- Tenant Registration: This is for individual tenants.
- Company Employee Registration: This is for employees of a company.

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Choose Registration Type Please select an option to register a new person: Tenant Registration Company Employee

Enrollment Hours: Monday, Wednesday, and Friday from 12:00 PM to 1:30 PM. For alternative times, please email support@shomrim.co.za with your available time slots at least one day in advance.

Please Note: Make sure to check the enrolment hours before registering. This helps us make sure you're enrolling during the correct time.

Step 3: Fill in Your Details



Tenant Registration:



Tenant Registration
Full Names
ID Number
Phone Number
Email
Access Level
Complex Name Select Complex ▼
Unit Number
Action
O Updating
What are you updating? Changing your number
O Adding
What are you adding? Adding a new number ✓
O Deleting
What would you like to delete? Delete all ▼
☐ I agree to the <u>POPI and Compliance Policy</u> .
Submit

- Fill in the required information on the form. This may include your name, address, and contact details.
- Click Submit.

Company Employee Registration:

- Fill in the required information on the form. This may include your name, employee ID, and contact details.
- Click Submit.



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Company Registration
Full Names
ID Number
Phone Number
Email
Access Level
Company Name Select Company V
Block Number
Action
O Updating
What are you updating? Changing your number
O Adding
What are you adding? Adding a new number
O Deleting
What would you like to delete? Delete all
☐ I agree to the <u>POPI and Compliance Policy</u> .
Submit

Congratulations! You've successfully completed the pre-enrolment process.

Need More Help?

If you have any questions or encounter any issues, please don't hesitate to contact our support team at support@shomrim.co.za. We're happy to help!

